Lean Six Sigma

Improves your business processes whilst giving you the skills and capabilities to embed a culture of continuous improvement

Challenge

As organisations strive to foster an environment where employees are empowered to problem-solve, they often are faced with a number of challenges. From ingrained organisational cultures resistant to change, low employee engagement and motivation levels, process inefficiencies, and capacity constraints. Lean Six Sigma looks to foster and embed a culture of continuous improvement and empower employees to identify and solve problems, resulting in sustainable improvement in processes and quality, reducing costs, heightening customer satisfaction, and thereby increasing employee engagement and morale.

Service Overview

We work closely with our clients to help them develop a continuous improvement culture that encourages individuals throughout the organisation to make a difference every day.

We collaborate with clients to cultivate this culture through diagnostic reviews, Lean workshops, targeted interviews focused on detail such as process time, wait time, defect rates, root causes and other information that can lead to targeted improvements, visual management, performance dialogues, and issue tracking.

Our approach focuses on mindset, behaviour, and capability changes, leveraging Lean Six Sigma tools to enhance process understanding and current performance.

We provide experienced resources to supplement internal teams, accelerating project delivery and embedding continuous improvement practices. Our training caters to both novices and professionals, enhancing internal competencies and empowering employees across the organisation.

We transfer skills and knowledge to build sustainable capabilities, enabling clients to eliminate waste, reduce variation, and improve efficiency. This leads to reduced operating costs and increased customer satisfaction.

In summary, we help you to understand your current Lean Six Sigma capabilities and develop the internal competencies your organisation needs to thrive.

Application of Lean Six Sigma methodology can lead to a positive impact on an organisation's culture, encouraging beliefs and behaviours focused on efficiency, performance, and user experience

Service Features

1 Range of Lean Six Sigma tools/analytical techniques applied to issue identification/resolution

2 DMAIC methodology

3 Fact-based, data-driven philosophy that values defect prevention

4 Mindset and continuous improvement culture

5 Focus on customer requirements

6 Value stream mapping

7 Flexible and adaptive

8 Team communication

9 Uses industry best practice Lean Six Sigma approaches and tools

Benefits

1 Employee experience improvements through embedding a culture of continuous improvement

2 Expertise in Marginal Gains and how to apply it practically

3 Incorporates process optimisation

4 Extensive and reusable toolset

5 Eliminate waste and activities that don't add value